

FlexITime Maintenance Package

Some of our customers have asked us if we could set up a website maintenance package for them, so that they could have us on hand to make any changes to design/functionality and even content (when time is short) + to resolve any Website issues (including liaising with any third party hosting companies re. hosting issues that may arise).

Here is some information about our FlexITime Web Maintenance Package...

It can be set up for a chosen monthly amount, with the following special rates:

1 Hour - £40 (ex VAT)

1.5 Hours - £55 (ex VAT)

2 Hours - £65 (ex VAT)

This will provide cover for the equivalent time per month and can be dedicated to any element of your Website - amends/additions/hosting issues/SEO changes etc. - and even the upload/removal of content, if you are particularly busy and want to dedicate the time to this instead. There is a substantial discount on our normal hourly rate to reflect a 'thank you' for the regular business.

If a monthly request exceeds the chosen monthly time, any additional work will be given at a 20% discount on our usual rates, also as a goodwill gesture.

The following standard conditions apply to our FlexITime package:

Payment must be made by the 1st of the month to be first covered and continue in this fashion.

There will usually be an additional charge if an on-site visit is required - however, it is very rare that this will be needed as most website work can be discussed over the telephone or via email and be carried out remotely.

No work for a particular month will be carried out until payment for that month's work has been received.

Either party may terminate the package at the end of any month paid for. This agreement is not a Contract of Employment. Termination must be sent in writing.

The monthly 'Arrangement Time' cannot be carried over/grouped in to the following month/s.

Tektonic will make a note of the time taken to complete all monthly work. Any work that will involve going over the 'arrangement time' will be quoted at a 20% discount from our standard rates. The Client will be informed in advance, if this is the case.